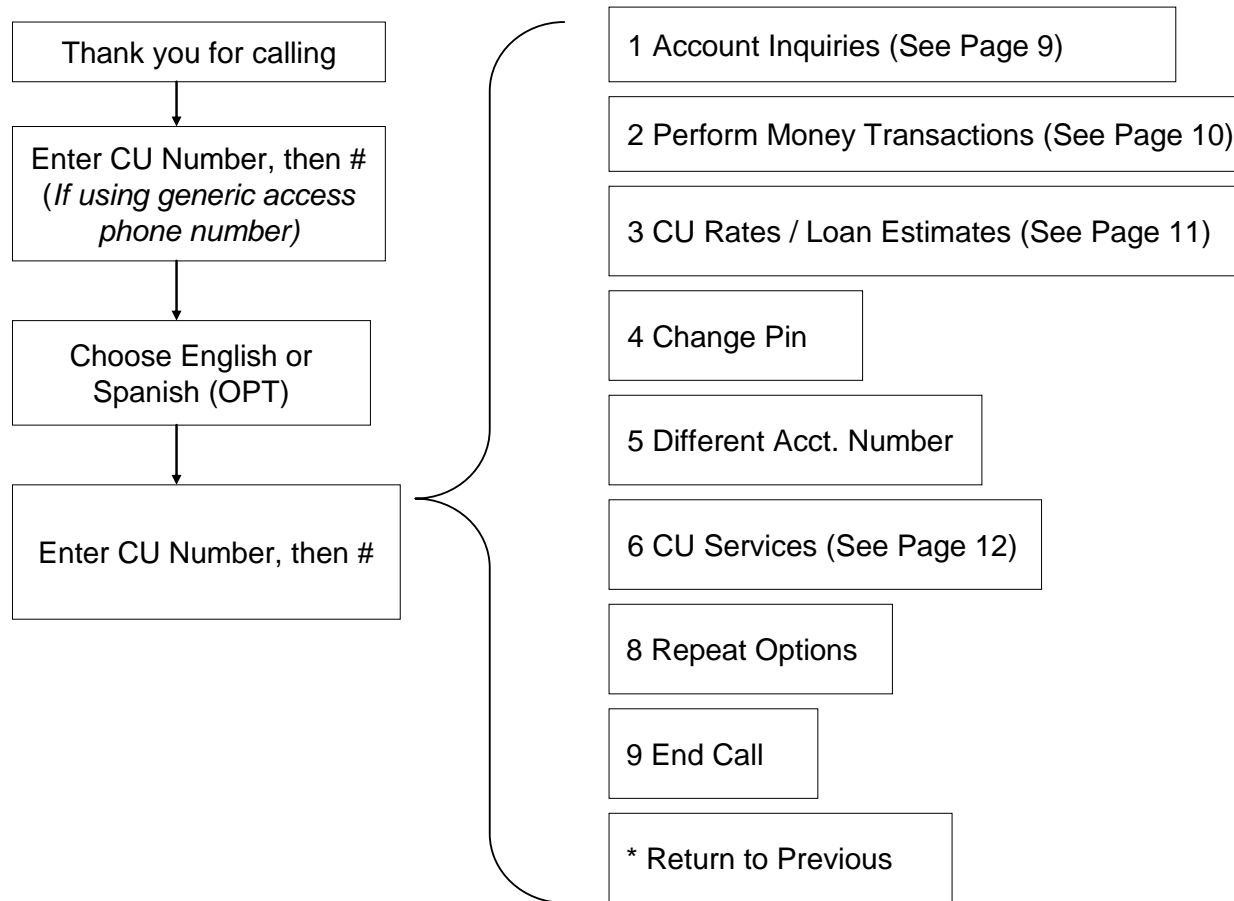


## ■■■ FLOWCHART

The following charts shows the flow of all CU\*TALK menus, including both standard and optional features:



# ■ ■ ■ FLOWCHART

## 1 Account Inquiries

### 1 Account Balances

- 1 All Accounts
- 2 Specific Accounts
- 8 Repeat Offerings
- 9 End Call
- \* Return to Prev Menu

### 3 Recent Transactions

- Enter Account Suffix, then #
- 1 Last 5 Deposits
- 2 Last 5 Withdrawals
- 3 Last 5 ATM/Debit Transactions
- 4 Last 5 Transactions
- 8 Repeat Offerings
- 9 End Call
- \* Return to Prev Menu

### 5 Status of Loan Accounts

- 1 All Loan Accounts
- 2 Specific Loan Acct
- 5 Access Another Acct No.
- 8 Repeat Offerings
- 9 End Call
- \* Return to Prev Menu

### 2 Cleared Check Info

- Enter Account Suffix, then #
- 1 Last 10 Checks
- 2 Specific Check
- 8 Repeat Offerings
- 9 End Call
- \* Return to Prev Menu

### 6 Perform Money Transactions

(Go To "Perform Money Transactions" next page)

### 4 Paid Interest/Dividend Info

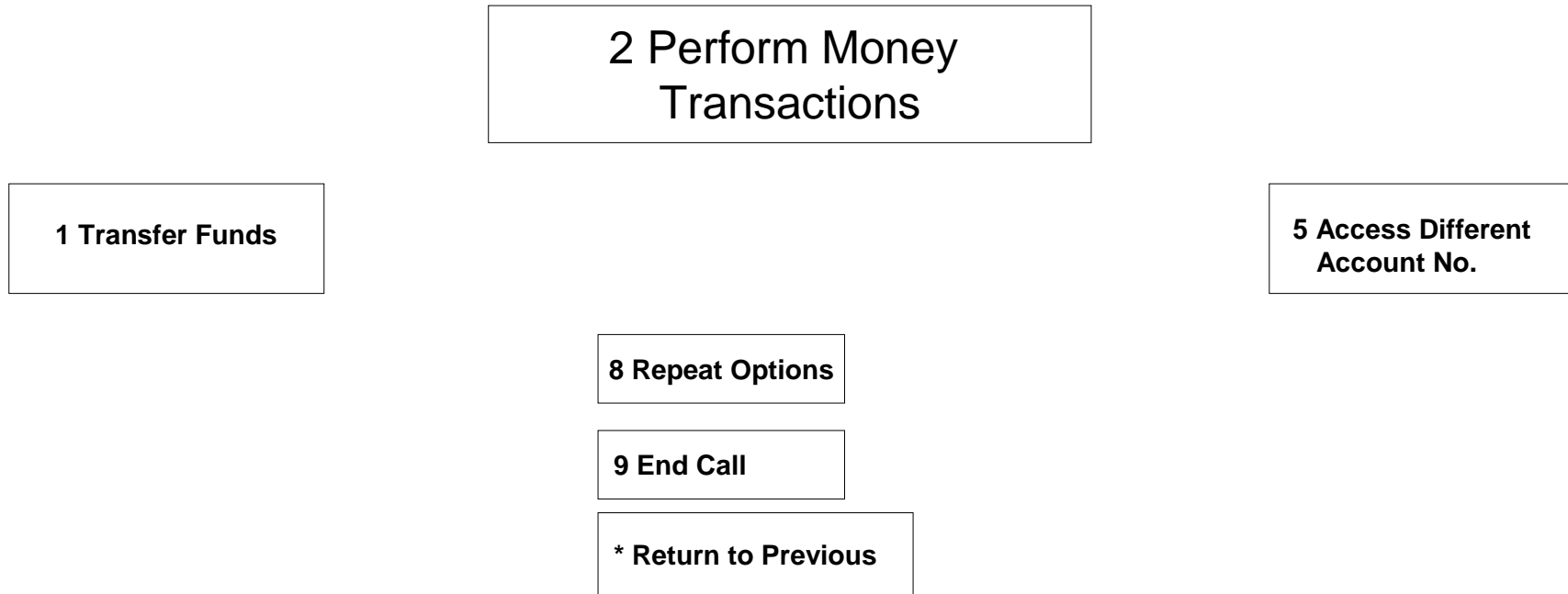
- 1 Total Prev Year IRS Reportable
- 2 Div/Int Paid – All Accounts
- 3 Div/Int Paid – Specific Account
- 5 Access Different Account #
- 8 Repeat Offerings
- 9 End Call
- \* Return to Prev Menu

**8 Repeat Options**

**9 End Call**

**\* Return to Previous**

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## ■ ■ ■ FLOWCHART

### 3 CU Rates / Loan Estimates

**1 Current Savings APY**

**3 Current Loan Rates**

**4 Perform Loan Estimate Calc.**

- 1 Loan Payment
- 2 Loan Term
- 3 Request a Loan App Mailed
- 5 Request a Loan Officer to Call
- 8 Repeat Offerings
- \* Return to Prev Menu

**2 Current CD Annual Yields**

**8 Repeat Options**

**9 End Call**

**\* Return to Previous**

## ■ ■ ■ FLOWCHART

